

# Michigan Association for Deaf & Hard of Hearing



2929 Covington Court, Suite 200  
Lansing, MI 48912-4939  
V/TTY (517) 487-0066  
Fax: (517) 487-2586  
V/TTY (800) YOUR-EAR  
Website: [www.madhh.org](http://www.madhh.org)  
Videophone: [madhh.zapto.org](mailto:madhh.zapto.org)  
e-mail: [info@madhh.org](mailto:info@madhh.org)

## *The Totally Hearing Accessible Court System*

### WHAT TO CONSIDER

- **Determine communication mode preferred by person needing hearing accommodations:**
  - Sign language users may require an interpreter
  - Speech and residual hearing users may require assistive listening equipment or CART (Computer Aided Real Time captioning)
  - Oral interpreters may be preferred by those you rely on speech reading for understanding. It is significantly easier to speech read one trained interpreter than a variety of speakers who may not always be facing the person requiring accommodation.
- **Interpreters:**
  - Must have certification appropriate for legal situations.
- **Accommodations should be provided in all settings and for all communication:**
  - Courtroom
  - Jury Deliberation Room
  - Judges Chambers
  - Conference room
- **Provide telephone access:**
  - TTY
  - Amplified phone
  - CapTel
  - Videophone
- Post signs to inform public of available accommodations and the means to request.
- Designate and train a staff person to serve as resource to deaf and hard of hearing people and other court personnel.

## Accommodation Options

<b>Legal Setting</b>	<b>Equipment Options</b>	<b>Cost (Approximate)</b>	<b>Features</b>
Courtroom	CART (Computer Aided Real Time Captioning)	Hourly fees for certified court reporter	Provides text of all spoken content by a specially trained court reporter. Can be used by a wide variety of people with hearing loss. Language level of text may not be understood by culturally Deaf people who use sign language and may have limited reading skills.
Courtroom	*Infrared System	\$2,500	Sends sound signal with invisible light, which does not go through walls, to amplify speech.
Conference/ Jury room	*Infrared System	\$2,500	Same as above.
Courtroom/ Jury Room	*FM System	\$1,300-1,400	Uses radio frequencies to send amplified speech to the listener. A receiver set to the same channel in another room may pick up sound, compromising confidentiality. Covers more distance than infrared.
Courtroom/ one-on-one/ small group	National or State Certified ASL Interpreter	Hourly fee based on certification level	Often preferred by people whose first language is American Sign Language (ASL). For appropriate accommodation, use an interpreter referral agency to match interpreter skills and certification with client
One-on-one meetings	*Personal amplifier	\$170-\$220	Clarifies speech elements for people who are hard of hearing. Speaker and listener must be in close proximity.
Telephones	Phone amplifiers	\$40	May be built into newer model phones.
Telephones	TTY	\$500	Text telephone commonly used by Deaf people and others who cannot speak or hear adequately on a traditional telephone.
Telephones	CapTel	\$100-\$150	Provides text captions of spoken content through a relay service. Please note that captions may not be 100% accurate.
Telephone	Videophone	\$180 - \$350	Allows signing deaf person to communicate in native language via video and high speed internet. May be used with a relay service. Requires high-speed internet access. Some videophones require a television or computer.

\* The listener will require either a headset or a neckloop to receive sound. Listeners with t-coil equipped hearing aids or cochlear implant may benefit most from a neckloop. The neckloop transmits sound directly through the hearing aid or cochlear implant programming. Listeners who do not have a t-coil in their aids or cochlear device, will require a headset. Both options should be available.

## *ADA and Disability Resources*

### **American Bar Association Commission on Mental and Physical Disability Law**

740 15th Street, N.W., 9th Floor  
Washington, DC 20005

202-662-1570

Fax: 202-662-1032

[cmpdl@abanet.org](mailto:cmpdl@abanet.org)

[www.abanet.org/disability/home.html](http://www.abanet.org/disability/home.html)

### **Barrier Free Design Board Michigan Construction Code Commission**

Plan Review Division

517-241-9328

### **Division on Deaf and Hard of Hearing**

201 N. Washington Sq., Suite 150

Lansing, MI 48913

517-335-6004 Voice/TTY

877-499-6232 Voice/TTY/Fax

Fax: 517-335-7773

Videophone: [dodhh.net](http://dodhh.net)

[Dodhh@michigan.gov](mailto:Dodhh@michigan.gov)

[www.mcdc-dodhh.org](http://www.mcdc-dodhh.org)

### **Elder Law and Disability Rights Section Michigan State Bar Association**

Chair: Delores M. Coulter

8341 Office Park Dr Ste C

Grand Blanc, MI 48439-2077

810-603-0801

Fax: 248-603-0804

[coulterdm@sbcglobal.net](mailto:coulterdm@sbcglobal.net)

### **Great Lakes ADA Center**

1640 W. Roosevelt Road, Room 405

Chicago, IL 60608

800-949-4232 (V/TTY)

312-413-1407 (V/TTY)

Fax: 312-413-1856

[www.adagreatlakes.org](http://www.adagreatlakes.org)

### **Michigan Commission on Disability Concerns**

201 N. Washington Sq., Suite 150

Lansing, MI 48913

517-335-6004

Toll free: 877-499-6232

Fax: 517-335-7773

[wyethd2@michigan.gov](mailto:wyethd2@michigan.gov)

### **Michigan Disability Rights Coalition**

780 West Lake Lansing Road, Suite 200

East Lansing, MI 48823

517-333-2477

[mdrc@match.org](mailto:mdrc@match.org)

[www.copower.org](http://www.copower.org)

### **Michigan Protection & Advocacy Service**

4095 Legacy Parkway, Suite 500

Lansing, MI 48911-4263

Toll Free: 1-800-288-5923

517-487-1755

Fax: (517)487-0827

[molson@mpas.org](mailto:molson@mpas.org)

[www.mpas.org](http://www.mpas.org)

### **Midwest Center for Law and the Deaf**

P.O. Box 804297

Chicago, IL 60680-4104

800-894-3653

TTY: 800-894-3654

Fax: 312-726-7182

[mclld@mclld.org](mailto:mclld@mclld.org)

[www.mclld.org](http://www.mclld.org)

### **U.S. Department of Justice Civil Rights Division**

950 Pennsylvania Avenue, NW

Disability Rights Section – NYA

Washington, D.C. 20530

800-514-0301

TTY: 800-514-0383

## ***MADHH Business Rates for Equipment Rentals (2008)***

Telecommunications Device for the Deaf with printer (TDD/TTY)	
Rent Per Month . . . . .	\$30.00
Uniphone	
Rent Per Month . . . . .	\$30.00
VCO Phone	
Rent Per Month . . . . .	\$30.00
FM Assistive Listening Device (ALD) (with Conference Mate if needed)	
Rent Per Day . . . . .	\$25.00
Rent Per Week . . . . .	\$100.00
Extra Receivers for ALD-Daily Charge	
2 Receivers . . . . .	\$15.00
3 Receivers . . . . .	\$20.00
4 Receivers . . . . .	\$25.00
5 or 6 Receivers . . . . .	\$30.00
Audisee	
Rent Per Day . . . . .	\$40.00
Rent Per Week . . . . .	\$150.00
Visual Smoke Detector Alarm	
Rent Per Week . . . . .	\$20.00
Rent Per Month . . . . .	\$50.00
Pocket Talker	
Rent Per Day . . . . .	\$15.00
Rent Per Week . . . . .	\$30.00
Baby Cry Signaler	
Rent Per Day . . . . .	\$5.00
Rent Per Week . . . . .	\$10.00
Rent Per Month . . . . .	\$25.00

Revised 1/08

A handling fee of \$10.00 will be assessed for each equipment rental request. A credit card # is required to secure equipment rental. Rentals requiring shipping will be charged \$20.00 extra. Return shipping requires insurance coverage.

## ***Hearing Assistive Technology Dealers***

### **Michigan Association for Deaf and Hard of Hearing**

2929 Covington Court, Suite 200

Lansing, MI 48912-4939

517-487-0066 V/TTY

Toll free: 800-968-7327

[info@madhh.org](mailto:info@madhh.org)

### **HARC Mercantile, LTD**

1111 West Centre Ave., Portage, MI 49024

800-445-9968 or 269-324-1615 Voice/TTY

269-324-2387 Fax

[info@harc.com](mailto:info@harc.com)

[www.harc.com](http://www.harc.com)

### **C.A.S./Communication Access Solutions**

Cindy Shapiro M.A., M.S.

P.O. Box 393

Beulah, MI 49617

231-882-7063 V/TTY

231-590-4671

[tutorLM@hotmail.com](mailto:tutorLM@hotmail.com)

### **Silent Call Communications Corporation**

5095 Williams Lake Road

Waterford, Michigan 48329

Toll free: 800-572 5227 V/TTY

248-673-7353 V/TTY

Fax: (248) 673-7360

[www.silentcall.com](http://www.silentcall.com)

### **Assistive Hearing Technologies, INC**

Brett Holt, President

Bonnie Holt, Vice President

598 Pilgrim Dr. East

Saginaw, MI 48638

(989) 280-3940

[assistive\\_hearing\\_technologies@yahoo.com](mailto:assistive_hearing_technologies@yahoo.com)

## *Interpreter Agencies*

### **STATEWIDE SERVICES:**

#### **Communication Access Center for the Deaf and Hard of Hearing (CACDHH)**

1505 W. Court St.  
Flint, MI 48503  
(810) 239-3112 V/TTY  
(800) 466-7744 V/TTY  
(810) 239-1606 FAX  
info@cacdhh.org  
<http://www.cacdhh.org>

#### **Michigan Association for Deaf and Hard of Hearing (MADHH)**

2929 Covington Court, Suite 200  
Lansing, MI 48912-4939  
(517) 487-0066 V  
(517) 487-0202 TTY  
(800) YOUR EAR V/TTY  
[sadonna@madhh.org](mailto:sadonna@madhh.org)  
<http://www.madhh.org>

#### **Sign Language Services of Michigan**

P.O. Box 65  
Roseville, MI 48066  
(586) 778-4188 V  
(586) 778-4611 TTY  
(586) 771-2042 Fax  
signlanser@aol.com  
24 Hour Emergency Services  
(810) 459-3967 or (810) 459-3965

### **REGIONAL SERVICES:**

#### **Connections for Deaf Citizens**

2990 W. Grand Blvd., Suite M-15  
Detroit, MI 48202  
(313) 875-4970 V  
(313) 875-4969 TTY  
(313) 875-4971 FAX

#### **Deaf/Hard of Hearing Connection**

500 W. Western  
Muskegon, MI 49440  
(231) 722-DHHC (3442) V  
(231) 722-3443 FAX/TTY  
contact@dhhc.org  
<http://www.dhhc.org>

#### **Deaf and Hearing Impaired Services, Incorporated**

25882 Orchard Lake Rd., Ste. 100  
Farmington Hills, MI 48336  
(248) 473-1875 TTY  
(248) 473-1888 V  
(800) 867-1977 Toll Free  
(248) 474-7938 FAX

#### **Deaf CAN!**

2111 Orchard Lake Road  
Sylvan Lake, MI 48320  
(248) 332-3331 V  
(248) 332-3323 TTY  
(248) 332-7334 FAX  
[deafcan@deafcan.org](mailto:deafcan@deafcan.org)  
[www.deafcan.org](http://www.deafcan.org)

#### **Deaf and Hard of Hearing Services**

500 Cherry Street S.E.  
Grand Rapids, MI 49503  
(616) 771-9743 V/ TTY/VP  
(616) 732-7365 FAX  
[www.deafhhs.org](http://www.deafhhs.org)

**Deaf, Hearing and Sign Language Center,  
Incorporated**

19185 Wyoming Blvd.  
Detroit, MI 48221  
(313) 341-1353 V  
(313) 861-4669 TTY  
(313) 341-4091 FAX

**Deaf Link**

154 West St.  
Battle Creek, MI 49037  
(269) 288-0464 V/Video phone  
(269) 288-0465 TTY  
(269) 969-6218 FAX

**Deaf Options Inc.**

19145 Beech Daly Road.  
Redford, MI 48240  
(313) 961-8120 V  
(888) 843-7949 TTY  
(313) 279-0550 FAX

**Flint Champion Services for the Deaf**

P.O. Box 310506  
Flint, MI 48531  
(810) 853-0401 V/TTY

**GTI-Local Interpreter Services Network-  
LIS'N**

2883 Aero Park Dr.  
Traverse City, Michigan 49686  
(231) 932-2418  
(231) 922-5330 FAX  
Baumelerl@michigan.gov

**L & L Interpreting Professionals**

P.O. Box 3129  
Grand Rapids, MI 49501-3129  
616-447-0582  
lnlinterpreters@yahoo.com

**V.O.I.C.E., Inc.**

4274 State Street  
Saginaw, MI 48603  
(989) 497-7112 TTY  
(989) 497-7111 V  
(989) 497-9060 Fax  
voiceinc@aol.com  
<http://www.voiceinc-mi.org>

**WIN-WeInterpret.net**

877-788-8454 Phone  
888-329-3515 Fax  
WIN@WeInterpret.net

## ***CART Providers***

According to the National Court Reporters Association: “Communication Access Realtime Translation (CART) is the instant translation of the spoken word into English text using a stenotype machine, notebook computer and realtime software. The text appears on a computer monitor or other display. This technology is primarily used by people who are hearing-impaired or who are learning English as a second language.”

**National Court Reporters Association  
(NCRA) Professional Services Locator:**  
<http://cart.ncraonline.org/Directory/default.htm>

**Screenline**  
Sue Deer Hall, RMR, CRR, CCP  
2809 Leslie Park Circle  
Ann Arbor, MI 48105  
(734) 761-6686 V/TTY  
(734) 761-1107 FAX  
[sdeerhall@msn.com](mailto:sdeerhall@msn.com)

**Paulette Foster, RPR**  
Court Reporting Services  
202 Riverside Drive  
Detroit, MI 48215  
313-822-1748  
313-822-1864(fAX)  
[pjfosters@msn.com](mailto:pjfosters@msn.com)

**Melissa M. DeMong, RMR, CPE, CRI**  
O'Brien & Bails  
1114 East Geneva Drive  
DeWitt, MI 48820  
517-669-4484  
517-669-4484(fAX)  
[MelissaDeMong@comcast.net](mailto:MelissaDeMong@comcast.net)

**Rebecca L. Russo, RMR, CRR**  
Official Court Reporter  
180 Ottawa, NW., Suite 11200A  
Grand Rapids, MI 49503  
616-632-5021  
616-632-5023(fAX)  
[rebecca.russ@kentcounty.org](mailto:rebecca.russ@kentcounty.org)

**Patricia Archambault, RPR**  
PK Writers  
3590 Plains Road  
Mason, MI 48854  
941-223-7222  
[TPArcham@voyager.net](mailto:TPArcham@voyager.net)